

-A-

- Adapter: On request and on availability at the hotel Holiday Inn's reception. You will be asked for a deposit.

- Amusement parks: Discover the "Parc du Petit Prince" for a family day.

"Europa-Park", situated at 90 kilometers, has been voted the world's best amusement park on several occasions.

-B-

- Baby: Different equipment are available at the Holiday Inn hotel (subject to availability): high chairs, feeding-bottle warmer, cot...

- Breakfast: You can have breakfast on the 1<sup>st</sup> floor. The American buffet breakfast is at 16.90€ per person.



- Care: The Ahimsa SPA at the Hotel Holiday Inn offer a large choice of treatments (facial and bodies care).

- Check-in: The reception is opened 24 h / 24 and 7 days / 7. We will ask you to fill in a registration form at the arrival.

- Cleaning, service included: We provide one cleaning service every day. If you don't want it, please report it to the reception.

- Cora Dornach (mall) welcomes you from Monday to Saturday from 08.00am to 08.00pm

# Holiday Inn®

- Deposit: The hotel reserves the right to make a guarantee on your bank card. This deposit may be used in the event of damage.

-E-

- Emergency: International emergency number, dial 112

- Energy -Economics: For the health of the planet, we thank you for being environmentally responsible: turn off the lights when you leave your room, do not let the water run while brushing your teeth or washing dishes...

-F-

- **Fire**: The fire alarm activates itself in case of danger. Please do not use elevator when the fire alarm is in progress.

-G-

- **Games**: available at the reception. A deposit will be required.

-H-

-I-

- **Internet**: You have to connect on the Holiday Inn's network and accept the conditions.

- **Iron**: Iron and ironing board are available at the reception.

- **Laundry**: It is possible to ask for a laundry service at the reception. Price and service upon request. Bathrobe and slippers are available at the reception at the price of 6.00€ per person.

- **Mulhouse**: The map of the city is available at the reception of the Hotel Holiday Inn. The city center is at 10 minutes by car. You can also access by tram taking the line number 2 (Take the tram at the stop "Les Côteaux" direction "Nouveau Bassin" and go out at "Porte Jeune").

- **Museums**: During your stay in Alsace, do not forget to visit our Museums : Historical Museum in Mulhouse, Museum of Fine Arts in Mulhouse, Train City in Mulhouse, Automobile City in Mulhouse, EDF Museum in Mulhouse, Printing on fabrics Museum in Mulhouse, Wallpaper Museum in Rixheim, Zoological and Botanical Park in Mulhouse, Museum of Alsace in Ungersheim, Wesserling Park - Textile Ecomuseum in Husseren Wesserling.

-P-

- **Parking – closed parking**: Our garage is at the rate of 15.00€ per night and per car.

- **Parking – outdoor parking**: You will find in front of the hotel a lot of free public places.

- **Payment of the stay**: Here is the list of the payments accepted: American Express, Visa Card, Mastercard, cash, holiday vouchers

- **Pets**: We do accept pets for an extra cost of 12.00€ per day per animal.

-R-

- **Respect:** Thank you to respect the premises, equipment, and your neighbors.

- **Restaurants:** The “Brasserie K”, situated at the Hotel Holiday Inn, is open from Monday to Saturday from 12.00 until 14.00 and from 19.00 until 22.00. To make a reservation, you can contact the Holiday Inn reception at the 0033(0)3.89.60.44.44.

The restaurant “Bella Society” is opened from Monday to Friday from 12.00 until 14.00 and from 19.00 until 22.00 and the Saturday from 19.00 until 22.00.

-S-

- **Smokers:** The room and common areas are non-smoking. Thank you for your understanding. If you smoke in your room, a penalty of 200€ will be debited on your credit card.



- **Tax:** The city tax costs 1.60 € per person and per day (free for children under 18 years).

- **Tourism:** You will find tourist leaflets in one of the residence or at the Holiday Inn.



- **Wake Up Call:** A wake up call is available, you have to ask it at the reception or by calling the 9 on the phone.

We wish you a pleasant stay!

