



Holiday Inn[®]



PRACTICAL INFO

Dial 9 to reach the reception

Dial 0 + the chosen number to reach the outside

Dial 1 + the room number to reach a room

EMERGENCY NUMBERS

Fire department - 18

SAMU - 15

European Emergency Number - 112

HIGH SPEED WiFi

Select Holiday Inn and accept the terms of use to get a free connection.

Pets are accepted in the complex for an extra charge of 12,00€ per day and per pet.

FIRST NECESSITY PRODUCTS

We offer you first necessity products at the reception: shaving kit, toothbrush... We also provide you with iron & ironing board if needed.

Various baby equipment is available, subject to availability: chairs, bottle warmers, cots... Please make your request for equipment at least 24 hours before your arrival.

On request and subject to availability, ask for a power adapter at the reception. A deposit of 20,00€ will be required.

Bathrobes & slippers are available for rent for 6,00€, and are to be requested at the reception.





CHECK-IN / CHECK-OUT

The reception is open 24 hours a day, 7 days a week. After 11pm, the doors will be closed. An intercom is located on your right, at the entrance of the hotel.

It is possible to leave your luggage with us at check-in while waiting for your return to the hotel.

The establishment reserves the right to make a guarantee on your credit card. This deposit can be used in case of damage or non-payment.

For all departures, please leave the room before noon. Your magnetic card is to be deposited at the reception. A supplement of 50,00€ will be charged in case of late departure. After 2pm, an additional night will be charged.

Accepted means of payment: Amex, Visa, Mastercard, cash and vacation vouchers.



RESORT SERVICES



On the first floor of the hotel you will find the Bar K, open 24 hours a day.



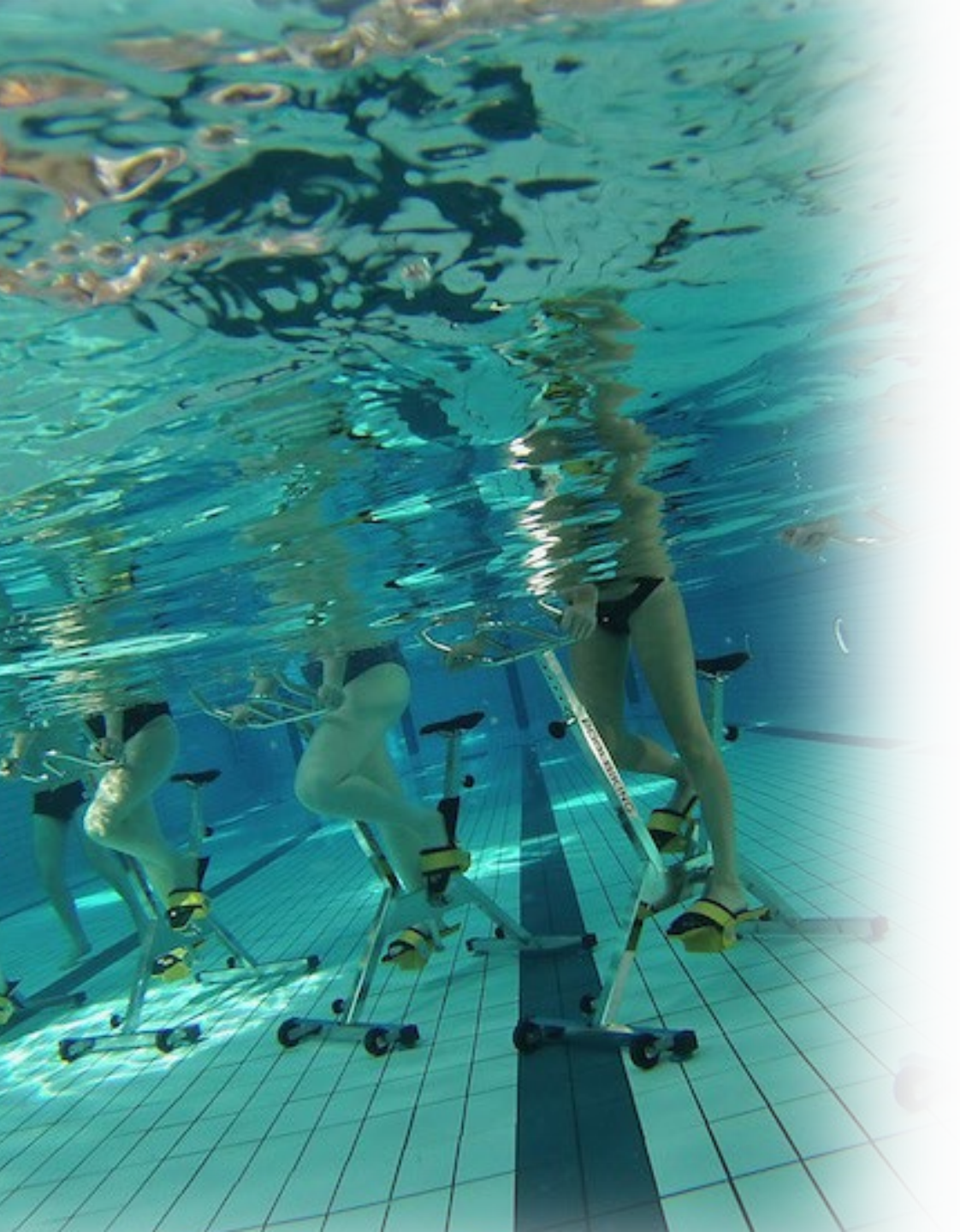
Also on the ground floor is the SPA La Tour Collection, for a relaxing moment alone, with friends or family. Swimming pool, fitness room, hammam & sauna (please notify the reception 20 minutes in advance for any use of the sauna).



On the second floor is the Brasserie K, for a gourmet moment in a contemporary setting.



Just a few steps away on your right as you leave the hotel, you will find our trattoria Bella Society! Dive into the heart of Italy from Mulhouse, through an authentic cuisine.



WELLNESS ACTIVITIES

Sauna, hammam and fitness room are at the disposal of our customers.

For any use of the sauna & hammam, please inform us 20 minutes beforehand.

Our fitness room includes machines and weights. Weights are available at the reception.

Enjoy on Wednesday & Thursday aquabike sessions with our partner Doris. Contact him for registration!

Direct number : 06 36 88 18 60

Contact mail : dorisbouin@hotmail.com

Website : doris-aquabiking.com

OTHER SERVICES

VEHICLES

You will find 150 free parking spaces in front of the hotel. The hotel has a private and secure garage, at the rate of 12,00€ per day and per vehicle.

BREAKFAST

Breakfast is 17,50€ per person. It is to be taken on the second floor. Supplement of 4€ for room service.

CLEANING & DRY CLEANING

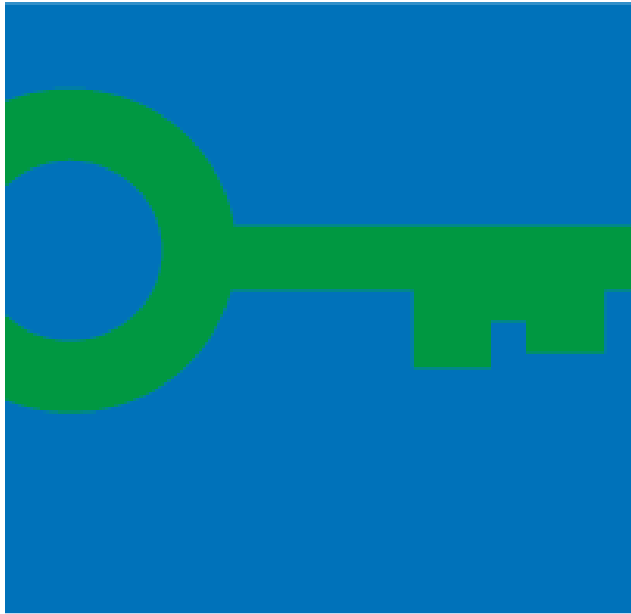
Cleaning is done every morning in the rooms, if you do not wish it, please inform the reception. It is possible to request a dry cleaning service from the hotel. Rates to be defined according to the request.

SAFE DEPOSIT BOX

A safe is available in each room. The instructions for use are on the front of the safe.



RESPECT OF THE ENVIRONMENT



Clef Verte

Since December 2022, our establishment has been awarded the Green Key label. We strive to educate our staff, as well as our customers, to respect the environment and responsible consumption.

Please use the various facilities (sauna, water, air conditioning) within the Holiday Inn complex in a reasonable manner.

Also, cleaning can be done on request. If declined, earn IHG points to receive multiple IHG One Rewards benefits!



With the **IHG One Rewards** program, earn points and receive exclusive benefits on your next stay at IHG hotels!

For every stay at the **Holiday Inn Mulhouse**, earn extra points if:

- You do not ask for daily housekeeping
- You use air conditioning & installations in a reasonable way
- You do not request daily bath clothes

For every new registration to the **IHG One Rewards** program, we offer you 500 welcome points!

Visit the hotel front desk to complete your enrollment!



RESPECT OF THE PREMISES

SMOKERS

All areas of the complex are non-smoking. A fine of 200€ will be charged as a guarantee if you smoke in any of our areas.

DEGRADATION

The credit card given as a guarantee on arrival will be used as a means of payment in case of damage, theft or any other damage caused within the complex.

FIRE

For everyone's safety, smoke detectors are installed throughout the complex. In case of fire, an alarm will be triggered. Please use the stairs in the event of an alarm.



GOING OUT IN MULHOUSE

MULHOUSE CENTRE

To get to the city center, take the tramway line 2 at the "Coteaux" stop and get off at "Porte-Jeune". You can also take bus line 16 (Illzach/Osenbach) and get off at "Anvers".

MUSEUMS & PARKS

- Musée Historique (Mulhouse)
- Musée des Beaux Arts (Mulhouse)
- Cité de l'Auto (Mulhouse)
- Musée EDF (Mulhouse)
- MISE (Mulhouse)
- Musée du Papier Peint (Rixheim)
- Parc Zoologique & Botanique (Mulhouse)
- Ecomusée d'Alsace (Ungersheim)
- Parc de Wesserling
- Europapark (Rust, Allemagne)
- Parc du Petit Prince (Ungersheim)

MAP

A map of the city of Mulhouse is available at the front desk.